

AREA COMMITTEE EAST (ACE) (Dales, Mapperley, St Ann's) – 9th February 2016

Title of paper:	Ward Performance Reports Q4	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director Commercial and Operations	Wards affected: Dales, Mapperley and St Ann's
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Date of consultation with Portfolio Holder(s) (if relevant)		
Relevant Council Plan Key Theme:		
Strategic Regeneration and Development		<input type="checkbox"/>
Schools		<input type="checkbox"/>
Planning and Housing		<input type="checkbox"/>
Community Services		<input type="checkbox"/>
Energy, Sustainability and Customer		<input type="checkbox"/>
Jobs, Growth and Transport		<input type="checkbox"/>
Adults, Health and Community Sector		<input type="checkbox"/>
Children, Early Intervention and Early Years		<input type="checkbox"/>
Leisure and Culture		<input type="checkbox"/>
Resources and Neighbourhood Regeneration		<input type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities addressed by Neighbourhood Action Teams and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward priorities • Community engagement • Finance • Safer theme - Crime and anti social behaviour (ASB) • Neighbourhood theme – Cleansing and Environmental issues • Working theme - Unemployment rates • Housing 		

- Community Protection
- Fire
- Health Theme – local health priorities

Recommendation(s):

1 Area Committee note and comment on the Ward Performance Reports for quarter 4 2015/16.

1 REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2 BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 2.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 2.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO highlights the key issues:

Ward: Dales – NDO: Greg Foister

Safer Theme - Crime and anti-social behaviour (ASB)

Crime and ASB report

In December there were 7 burglary offences recorded in the Ward for the month. Of these offences, 3 occurred in Bakersfield. The only pattern with regard to how the burglaries have been committed is that the offenders are still targeting insecurities. In four of the offences, open windows or doors were used as the point of entry. It cannot be overstated how important it is to ensure you lock doors and windows.

There were 7 vehicle crime offences in December. Two of these occurred on one night on the Candle Meadow Estate, with one of the vehicles being left open. This was the same case with an offence on Trent Lane.

Overall crime figures for both burglaries and car crime show a slight reduction over the same time as last year. Pleasingly crime overall is also showing a reduction in the year.

The majority of reports we get concerning ASB are noise related between properties. We can take action and do have an ASB patrol out every night to deal with noise related incidents. If you are concerned about on street ASB then ring 101 to report it so we can be in a position to help.

As a result of the Issues raised at the local issues meeting in the Greenway Centre, the Neighbourhood Priority concentrate on issues around the Greenway and Tricketts Park, which include noise and ASB complaints as well as environmental issues. We would urge residents to ring us as and when issues are occurring to give us the best chance to resolve the incident. We are currently taking action against dog owners who are letting their animals run wild in the park area. Please report and anti-social activity in this area.

Neighbourhood theme – Cleansing and Environmental issues.

The Dales Ward compares well generally in the area of cleanliness. The data supports local concerns regarding the problems of Dog Fouling, fly tipping, bins on streets and the perception of general cleanliness. The NAT priorities reflect these concerns. Hot Spots for Dog Fouling, problematic alley ways, fly tipping, contaminated bins and bins on street have been identified.

The Dales has recently purchased a new mobile camera which will be used as part of our work to address these issues. Sneinton has had a second week of action focussing on Sneinton Dale badged under 'Don't mess with Sneinton, keep it clean'; this included a campaign on dog fouling, a number of deep cleans and enforcement. Under the same banner STARA are organising resident litter picks. The NAT is planning 2 more weeks of action for June/July and October 2016. 'Don't mess with Sneinton' is being developed to include business pledges across the Ward. A pilot project for bin contamination is being rolled out in January.

The standard of our playgrounds and parks, along with the safety on our roads remains a concern for local people and local Cllrs. Cllrs have committed ACF monies to the development of the Greenway Park, which should be complete by mid-March. In addition to this Cllrs have supported the improvements on the Greenway Walk.

The Windmill park has been identified by resident and Cllr, supported by CP and the Police as an area of concern for drug usage and vandalism. Area 6 NDOs have developed with partners a focused project to tackle drug dealing and misuse in this park, supported by Cllr funding. This park and the Greenway remain a significant priority for the NAT.

A number of schemes have been funded out of Area Capital monies to improve road users and pedestrian safety. These schemes are currently being programmed.

Community engagement

Local Cllrs have a series of Ward Walks and Local Issues meeting planned for 2016/17. New times for some of the ward walks have been planned at the end of a working day. The detail of this can be found in the appendix to this report. The Neighbourhood Action Team are seeking two joint patch walks with NCH as part of this activity. The 'Don't mess with Sneinton' weeks of action are being planned for June/July and October 2016. Cllrs are supporting a social cohesion event with Growing Spaces In April.

The local police are starting a new initiative called 'street by street'; this is an opportunity for the police and community protection staff to meet local people. In addition the local police team are piloting a web based meeting.

The NDO is promoting the use of mydales Facebook page, please share and like. In addition we are now on twitter @my_dales.

The NAT priorities reflect the need to deal with a number of local problems raised by residents either individually or at local meetings. They build on the work that has been achieved over the last year. The priorities have been drawn together as a result of listening to local people in a number of forums and looking at the data available. As a result the priorities whilst broadly set out under themes, seek to identify specific locations that need prioritising where it can or specific cohorts of residents that need focusing on.

'Don't mess with Sneinton, keep it clean!' has been built on the success of the Sneinton weeks of Action. The weeks of action seek to act on the issues raised by local residents and businesses.

Over the next period Cllrs and the NAT will be out and about consulting on the proposed development of the police station/library on Sneinton Dale.

Working theme – Unemployment

The contract for providing youth employment work in the Area has been awarded to Nottingham City College. There current provision is delivered in a number of premises across the Dales. The NAT and the NDO has asked that work be delivered where possible from premises on Sneinton Dale to ensure that those young people who do not easily access these services have that opportunity.

Nottingham City College are currently putting together an Area based skills and job plan. The NDO has asked that a breakdown of targets is provided to the Cllrs.

The NDO is currently seeking the engagement of the Economic Development Team, the Renewal Trust and Nottingham City College as the NAT priorities are due for review. All Data suggests that young people, 50+ and long term unemployed are our priority groups to focus on.

Evidence also suggests that we have a very diverse make up of unemployed people. Future priorities will need to reflect delivery elements to focus on these groups.

The NDO is currently involved in the developing Area Cluster (Area 6 local scrutiny) of Employment and Training. This is subject to a report to this Committee.

Family and Community Team

The reviewed NAT priorities will reflect not only the universal provision provided by the Family and Community Teams, but also the contribution of these teams to the wider priorities of the Area. For example their contribution to work on DV and sexual exploitation, their contribution to work with young people around pre-employment activity and health and ensuring that identified young people in relationship to targeted provision are taken to the VPP.

The NAT is currently seeking the further involvement of the family and community team and the Local Area Partnership in its work.

Health

The Health team have identified Ward based health priorities and have now provided the LM team with localised data. They have also provided the LM team with an up to date list of local service provision. Further discussion with the Health Team are to be held to review the health priorities of the NAT and to look at the day to day business of tackling health in the Ward in line with the new strategic health plan.

Consultation planned

(Please see the appendix of this report for details of local issues meetings, Ward Walks, Budget Consultation).

Ward: Mapperley – NDO: Fi Cusick

Safer Theme - Crime and anti social behaviour (ASB)

- Overall crime is down 11%
- Victim-based crime is down 10%
- House burglaries down 47.5%
- Car crime down 27%
- Over the past 15 years, St Ann's has changed dramatically and crime has reduced significantly

Neighbourhood theme – Cleansing and Environmental issues

- City Services spent a very busy few weeks in Mapperley Park clearing leaves. Due to weather changes the leaf fall happened virtually overnight rather than the 7 weeks it usually takes. Our Cleaning Operatives worked tirelessly to keep Mapperley Park leaf free as this would have contributed to the flooding in the area. A one-off resident leaf collection was carried out on 20th November; again, to avert any flooding.

Working theme – unemployment

- City College holds weekly job club sessions at Wells Community Centre, Thursdays 12-2pm and are now holding a second one at Walter Halls Children's Centre on Mondays 9.30-12.

Ward Priorities

- These have been refreshed on the whole with the final theme of health to be worked on.

Mapperley Ward Days of Action feedback (2nd to 13th November)

Police speeding operations; Monday 2nd & Tuesday 3rd November

- 281 vehicles checked for speeding in total over the 2 days
- Ransom Road – 229 vehicles checked; 4 tickets issued. Speeds in excess of 37mph in a 20mph zone
- Querneby Road – 39 vehicles checked; 1 ticket issued (36 mph)
- Brewsters Road – 30 vehicles checked; no tickets issued
- Residents gave positive feedback about the checks being carried out

Parking Enforcement operations; w/c 9th November

- Walter Halls School visited on 3 occasions
 - 9 drivers spoken to
 - No tickets issued
 - Will be re-visiting the site on an ad hoc basis for element of surprise
- #### Early Help Team;
- Have been working with a group of 10 young people around road safety; staying safe, being visible, how to cross the road (look left, look right, look left again), finding a safe crossing place and the green cross code (stop, look and listen)
 - Worked collectively on designing a road safety poster which can be used in the locality. The Councillors will meet with the young people and help to choose the final design.

Metropolitan Housing Trust; Home Swap event 11th November @ Gedney Ave

- 49 people attended with an interest in mutual exchange
 - 2 people were successful in finding a mutual exchange
 - 4 referrals made to employment services
 - Financial Inclusion Team were in attendance to help with debt advice and budgeting
- #### Neighbourhood Services; Deep cleans
- Deep cleans took place on Wednesday 18th November. This work was delayed due to staffing being deployed on leaf clearance activities
 - Garden bin collection (leaves only) in Mapperley Park, 20th November 2015. 7 tonnes collected.

Ward: St Anns – NDO: Michelle Graley

Safer

The Neighbourhood Police Team and the CPS have priorities neighbour and alcohol related noise; the team have identified the top location as being Mansfield and St Ann's Well Road and are addressing these using the existing NAT/NPT resources. Over the next three months, the NPT and NAT teams will continue to identify locations of street drinking in the Ward, which is currently a Neighbourhood priority in St Ann's.

Crime wise, theft from local shops and shoplifting saw the largest % increase compared to the same period last year (114.3% increase; 8 additional offences compared to April – July 2014). Theft from shops has seen an increase in St Ann's due to the fact that we now have a few more shops!!! NPT are working in line with all the retailers to look at plans to tighten up security.

CPS – Priorities Bins on street – Carlton Road area and side streets and monitoring the nuisance/ obstructive Parking – on Comyn gardens and Hedderley Walk as an interim measure. The NAT Task group will be considering a longer term plan to resolve these issues.

Domestic Noise – various locations around the ward, CPN process being used to tackle the issue. We have seen a huge decrease in the figures for St Ann's. The latest figures have shown a 27% drop in the number of noise pollution reports in the Ward. A big thank you to our CPO's for their hard work!

Neighbourhoods

The spring bulbs planted around the green spaces of St Ann's are already in bud. Let's hope the frost does not do too much damage. If it doesn't we should witness an early spring foliage across St Ann's area.

Priorities for December through to January will be concentrating on street cleansing/fly tips; particularly after the Christmas period. Also, assisting with waste management with domestic bin rounds.

February will be prioritising on OAP Garden assistance winter maintenance and chemical application to St Ann's banks.

Domestic Violence and Abuse

The St Ann's NAT have been told that the STRIDE Team have carried out some fantastic work in the St Ann's Ward, and have received further funding to roll out their work across the City. The NAT team are prioritizing DV and the ongoing four year campaign. They are going to be looking at a yearlong plan together with the Crime & Drugs Partnership.

Traffic Management Update

Inconsiderate parking is a major cause of complaints across the Ward to the local Councillors. St Ann's, being in such close proximity to the City Centre has received high levels of complaints. We continue to deal with the issues and just displace the commuters. The St Ann's Councillors agreed to tackle the overall issue by having one Feasibility Study that will tackle the issues by zones; this is going to invariably assist the Ward to resolve this issue. The study will give the St Ann's Councillors the potential solution to introduce traffic management measures to deter the expected effects of the poor parking on the local area.

The objective was to improve pedestrian and cycle facilities whilst encouraging a modal shift to more sustainable methods of transport.

OBJECTIVES:

The objectives of this feasibility are:

- to improve parking availability for local citizens.
- to ensure access for businesses.
- to control and regulate displaced vehicles that utilise this area of the highway as a cheaper alternative to city centre parking.
- to adhere to the Traffic Management Act 2004 and the Road Traffic Regulation Act 1984.

OUTCOMES:

The outcome of the feasibility study for St Ann's should provide the following:

- prioritise residential areas where nuisance parking is at premium.
- group schemes together in phases to avoid "knock on" displacement.

- forecast for committed development.
- provide traffic management solutions over a short, medium and long term forecast.

Ward Priorities

- These have been refreshed on the whole with the final theme of health to be worked on.

Days of Action 2015

- The St Ann's Councillors together with the St Ann's NAT Team will be looking to deliver a variety of activities for the Day of Action for Bluecoat Street and the surrounding area. The activities and the date and times will need to be agreed by all partners in the NAT.

Community Engagement

- St Ann's (and parts of Mapperley) - Easter Event and The official Launch of the Chase Communal Space; this event will play part of a bigger City Wide initiative to support 'community cohesion' events. As part of the activities the St Ann's Councillors are keen to support St Ann's in Bloom. Various ideas have been discussed with partners including an Easter Bonnet parade, which links to tree replacement plan and an edible urban garden across the Ward Date. If the square is not finished in time, the event can be moved around the corner to the open space near the shops. Activities may include plant workshops (hanging baskets or pots) and planting of the raised beds. As well as energy saving information stalls
The meeting discussed the best date for this: Easter is 25th-28th March and it is anticipated that the end of March is the completion date for the square. However, school holidays begin on 4th April and this may be a better choice. (Date TBC)
Consultation planned
- Traffic Management drop in session: - St Ann's Phase 1 stage 2 (Windmill Lane Areas) Wednesday 20th January 2016 between 4.30 and 6.30 at the Queen Adelaide Public House, Windmill Lane, Nottingham NG3 2BH.
- Budget Consultation – St Ann's & Mapperley Residents:- Tuesday 19th January 2016 – 10.00 till 11.00am at St Ann's Valley Centre

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCE COMMENTS (INCLUDING IMPLICATIONS AND VALUE FOR MONEY/VAT)

4.1 None

5 LEGAL AND PROCUREMENT COMMENTS (INCLUDING RISK MANAGEMENT ISSUES, AND LEGAL, CRIME AND DISORDER ACT AND PROCUREMENT IMPLICATIONS)

5.1 None

6 STRATEGIC ASSETS & PROPERTY COMMENTS (FOR DECISION RELATING TO ALL PROPERTY ASSETS AND ASSOCIATED INFRASTRUCTURE) (AREA COMMITTEE REPORTS ONLY)

6.1 None

7 EQUALITY IMPACT ASSESSMENT

7.1 Has the equality impact of the proposals in this report been assessed?

No

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An EIA is not required because: This report does not contain proposals or financial decisions

Yes

Attached as Appendix x, and due regard will be given to any implications identified in it.

8 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

8.1 Neighbourhood Working Framework 2012 CLT report

9 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

9.1 None